

How to change your medication pack and charge your device.

Instructions.



SCAN ME

SCAN QR CODE TO WATCH INSTRUCTION VIDEO.
FOR TECHNICAL SUPPORT PHONE: 02392 470001

How to insert a pack.

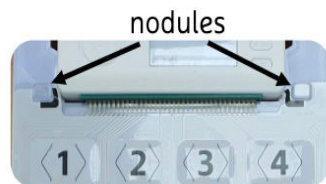
1 Gently pull the orange handle up.



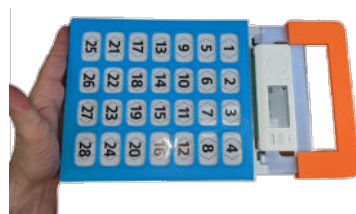
2 Slide the blue lid down. Insert the medication pack into the silver base.



3 Gently push the nodules up with your thumbs and insert the pack into the tag. **DO NOT** push the pack or you may damage it and it will not work correctly.



4 Slide the blue lid up towards the Tag as far as it will go. Use the space between the orange handle and the pack to hold the pack.



5 The Tag will display the term "Pack Stabilising" and then "Pack Connected".



Note: If one or more of the boxes is shaded, remove the pack, and insert a different one; take the damaged pack to your pharmacy for a replacement.

6 Turn the pack over and insert the medication label into the clip at the back.

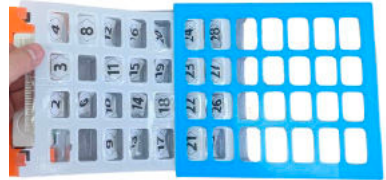
7 You need to hold the SYNC button down until the LED light starts flashing. Then let go. It will then say syncing.

Once it connects to the mobile network, it will download the schedule. This needs to be done everytime you change the pack. A time will appear at the top left - this is the time of your next medication round.



How to remove a pack.

- 1 Unplug the charger if it is connected.
- 2 Pull the blue lid down to halfway.
- 3 Push the orange handle down to release the medication pack from the Tag.
- 4 The Tag screen will display “Pack Detached”.
- 5 Remove the empty medication pack.



Charging the Tag.

- 1 To access the charge point, pull the orange handle up and insert the micro-USB charger into the charging port. **Do not push down on the orange handle while inserting or removing the charger.**
- 2 Insert the plug into the mains and switch the socket on.
- 3 Charge the unit for at least 2 hours to get a 7-day charge on the Tag.

